DRAFT REVISED Section 2
Vision / Goals / Objectives

(Note: This is a first draft of revisions to Section 2 of the E-Government Strategic Plan. Communication and coordination with specific agencies referenced will be necessary to implement some of the objectives.)

Definition   ***E-government*** *is the use of technology to enhance information sharing, service delivery, constituency and client participation, and governance by transforming internal and external relationships.*

VISION   **The State of Nebraska will be open for business from any place and at any time through the use of e-government.**

GOALS AND OBJECTIVES

1. Government-to-Citizen and Government-to-Business

Goal #1: Anyone needing to do business with state government will be able to go to the state's Web site, easily find the information or service they need, and if they desire, complete all appropriate transactions electronically.

1.A. Citizen Portal Enhancements

The citizen portal, Nebrask@ Online for Citizens, is scheduled for an initial launch in January 2003. The following objectives are for value-added enhancements to this portal.

1.A.1. Voter registration and election information enhancements
Description: Working with the Secretary of State's Office, provide enhancements to election related information and services.
Timeframe: 3rd Q 2003 - 4th Q 2003

1.A.2. Enhancements to online services and information relating to campaign and lobbyist disclosures
Description: Work with the Accountability and Disclosure Commission to provide for secure online filings and improved access to information.
Timeframe: 3rd Q 2003 - 4th Q 2003

1.A.3. Legislation - Track multiple bills and receive e-mail updates
Description: NOL is pursuing the possibility of providing additional features, including the ability to track multiple bills from one location and the use of e-mail "push" technology to keep interested citizens informed about legislative developments.
Timeframe: 2nd Q 2003 - 4th Q 2003

1.A.4. Central registration point for e-mail news and discussion lists
Description: Provide a single Web site for subscribing to e-mail news and discussion lists maintained by state agencies.
Timeframe: 1st Q 2003 - 2nd Q 2003

1.A.5. 24x7 customer support for portal
Description: Examine options for providing 24x7 customer support for the state Web site.
Timeframe: 1st Q 2003 - 2nd Q 2003

1.A.6. Online vehicle registration and drivers license renewal
Description: The Department of Motor Vehicles is in the process of implementing two systems -- insured motorists database and digital drivers license system -- which will allow for the future deployment of these online services.
Timeframe: 4th Q 2003 - 4th Q 2004

1.B. Business Portal Enhancements
The business portal, Nebrask@ Online for Business, was launch in May 2002. The following objectives are for value-added enhancements to this portal.

1.B.1. Rules and regulations search function and tracking system
Description: Utilizing a State Records Board grant, NOL is in the process of creating an online rules and regulations search function and tracking system.
Timeframe: Completion by 2nd Quarter 2003

1.B.2. Online business registration
Description: Working with the various agencies involved in business registration -- including the Secretary of State, Department of Revenue, and Department of Labor -- implement a phased implementation of an online system for business registration.
Timeframe:

1.B.3. Criminal histories
Description: Provide online access to certain, limited, criminal history information.
Timeframe:

1.B.4. Site locator
Description: Develop an online application for use by businesses attempting to find a suitable site for business development.
Timeframe:

1.C. Forms Automation
For purposes of this document, "forms" is a general term for documents which are completed and submitted to an agency, including license applications, permit applications, etc. "Forms automation" means a form which can be completed and submitted electronically.

1.C.1. Create a team -- including staff from NOL, IMServices, and the Office of the CIO -- to work directly with agencies to facilitate the automation of forms
Description: This would be a coordinated effort to work with state agencies to provide assistance with forms automation.
Timeframe: Beginning 1st Q 2003 - Ongoing

1.C.2. Provide for online submission of all high volume forms (1000 or more submissions per year)
Description: The forms most utilized by state government, based on annual submission rate, should be made available for completion and submission online.
Timeframe: Beginning 1st Q 2003 - TBD

1.C.3. Provide for online submission of other forms as resources allow
Timeframe: Ongoing

2. Government-to-Government

Goal #2: State agencies will improve services and increase the efficiency and effectiveness of government operations through collaboration, communication, and data sharing between government agencies at all levels.

2.A. Intergovernmental Cooperative Groups
Continue and expand upon current intergovernmental cooperative efforts like the CJIS Advisory Committee and GIS Steering Committee; and develop new cooperative groups for those agencies that have specific, shared interests.

2.B. Integration of Government Information and Services
Agencies will work with other state agencies and local governments to develop strategies for using Internet technologies to provide integrated access to information and services to citizens, businesses, employees, and other governmental entities.

2.C. Technical Architecture
Working with the Technical Panel of the Nebraska Information Technology Commission, develop standards, guidelines and best practices to aid in the exchange of information between agencies.

2.D. Local Government Portal
Provide a one-stop Web site for information and services for use by local government.

3. Government-to-Employee and Internal Operations

Goal #3: Agencies will examine internal operations to determine cost-effective e-government applications and solutions. The purpose of these efforts is to improve efficiency and effectiveness by replacing manual operations with automated techniques.

3.A. Enterprise Applications
Agencies will utilize enterprise applications, such as the NIS, to implement e-government solutions that impact state employees' access to information and services.

3.B. State Employee Portal Enhancements
The state employee portal, Nebrask@ Online for State Employees, is scheduled for an initial launch in January 2003. The Council will identify specific improvements and value-added services to be incorporation into the state employee portal.

3.C. Electronic Procurement
The council will work with state procurement professionals to determine a plan of action for the expanded use of e-government in the procurement process.